

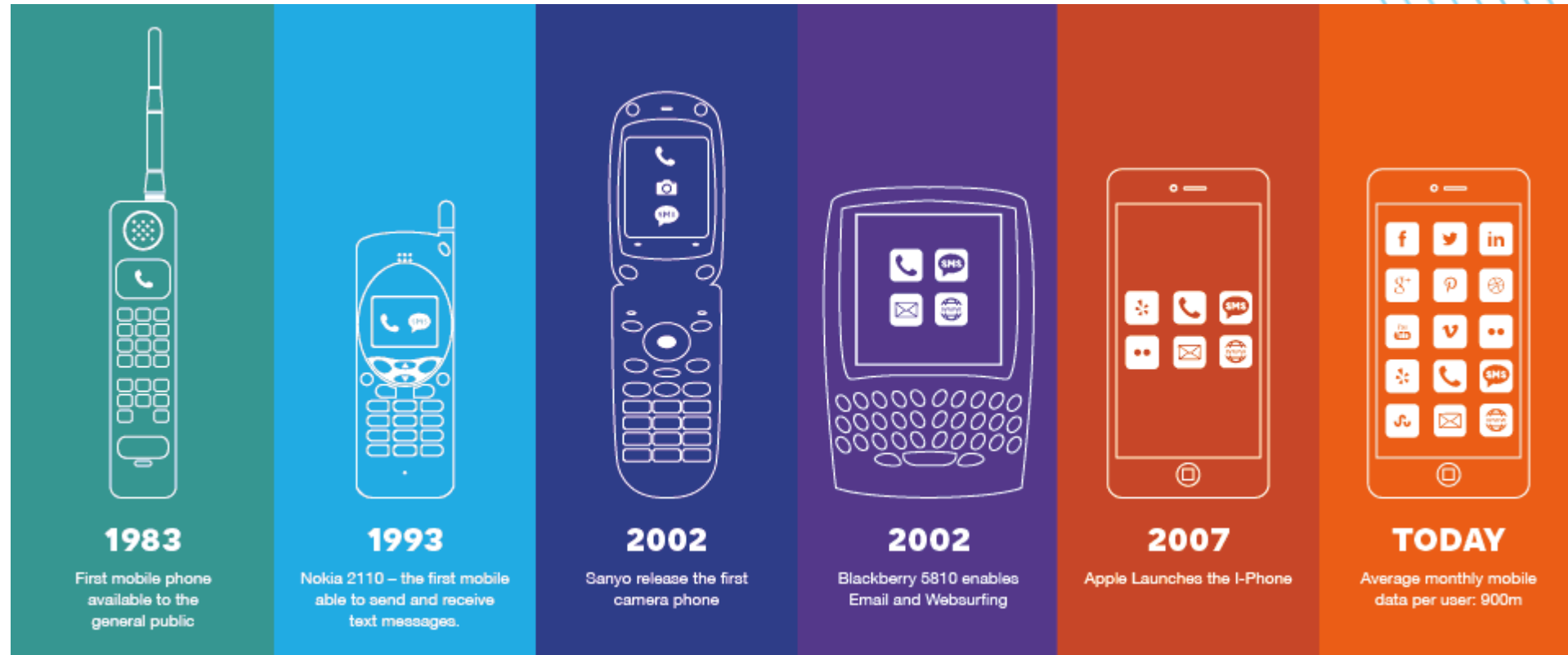


On Demand Healthcare- The Virtual Revolution

Suleima Salgado, MBA

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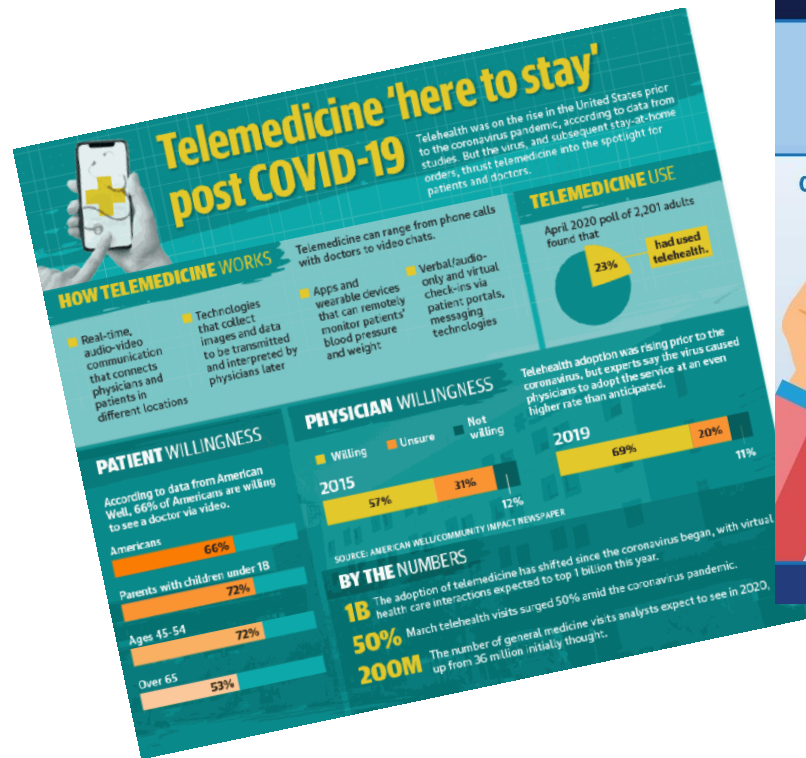
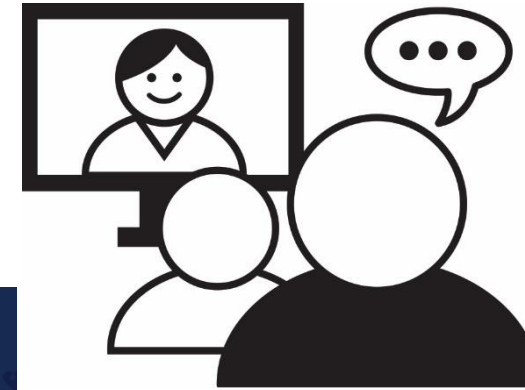
Technology is Improving



Technology is Improving



Never Waste a Good Crisis



Coronavirus Disease 2019
COVID-19
What you need to know to keep your family safe and healthy.

Booking a...
Telehealth Appointment
at a Military Hospital or Clinic.

Once you've booked a telehealth appointment:

- ✓ You'll receive confirmation to expect a call during a specific time or a window of time. The provider will call the phone you provided.
- ✓ Expect your provider to call you from a blocked number.
- ✓ Only answer a blocked call during your appointment window of time.

If you use an app to screen blocked numbers, be sure to allow calls from blocked numbers during your appointment time or window.

If you miss the call from your provider, you will not be able to call them back.

About 145,000 results (0.26 seconds)

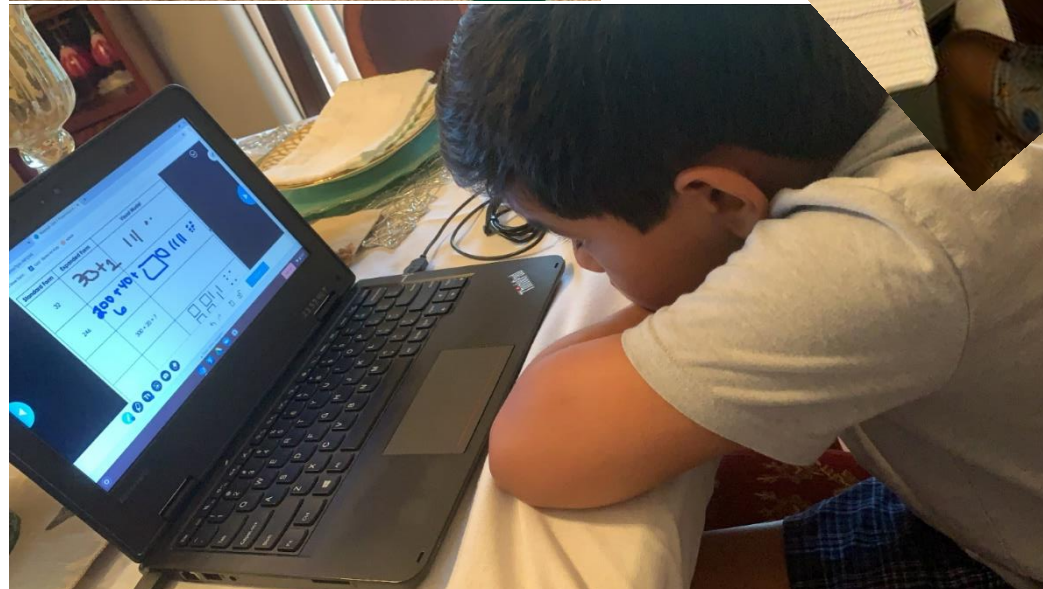
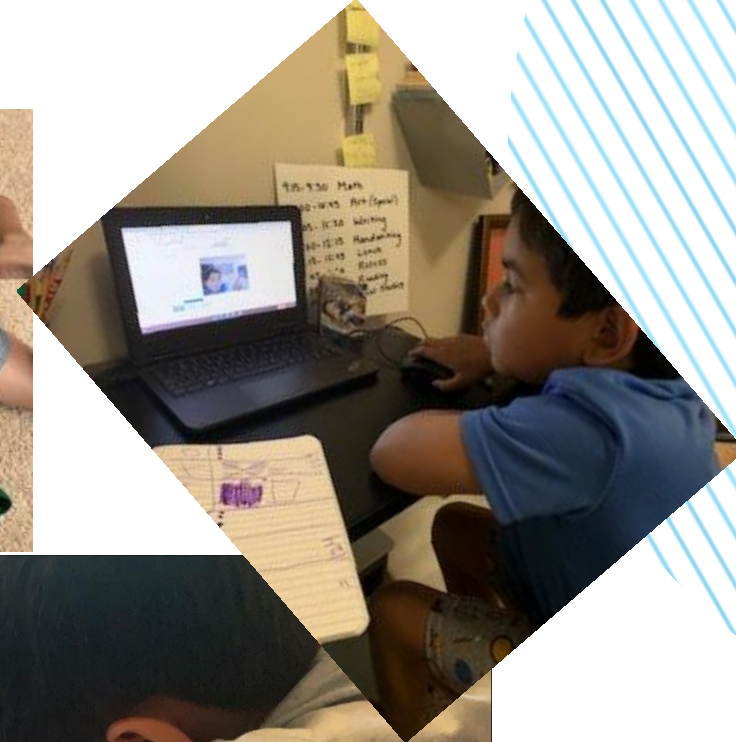
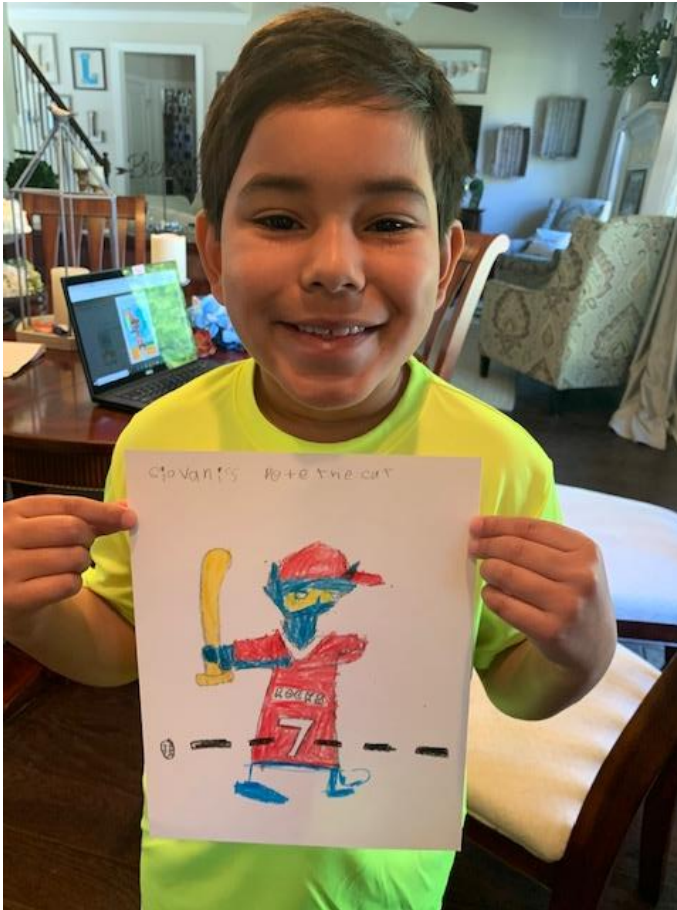
Wall Street Journal
Covid-19 Patients Put Remote Care to the Test
Patients recovering from Covid-19 across the country are testing the degree to which telemedicine can replace in-person doctors' appointments ...
3 days ago

Wall Street Journal
As Covid-19 Cases Rise, Insurers Reduce Coverage for Virtual Doctors' Visits
Telemedicine grew rapidly this spring and summer as the coronavirus pandemic shut down swaths of the U.S. health-care system. Doctors and ...
3 weeks ago

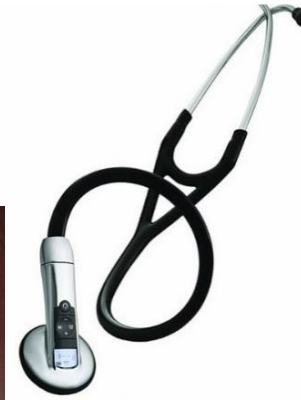
World Health Organization
COVID-19 disrupting mental health services in most countries ...
While many countries (70%) have adopted telemedicine or teletherapy to overcome disruptions to in-person services, there are significant ...
2 weeks ago

Physician's Weekly
Surveying the Impact of COVID-19 on Epilepsy Care
Surveying the Impact of COVID-19 on Epilepsy Care ... The vast majority of HCPs were willing to use telehealth to manage PWE in some capacity ...
Available at: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7502678/> ...
19 hours ago

Digital Learning (Education)



Resolution, Portability, Cost



GA DPH Traditional Telehealth (Pre-COVID)



Patient presents at GA-DPH clinic & reviewed by presenter. Public Health presenter connects consult via telemedicine platform



Remote clinician speaks with patient & reviews any images with patient and NP or PA via GA-DPH telehealth device



PH presenter virtual platform to discuss further with pt & develops a treatment & follow up plan

New questions, responses, and updates

Providing help to patients who may have health barriers to overcome in receiving treatment

Target: Urban, Rural, underserved settings

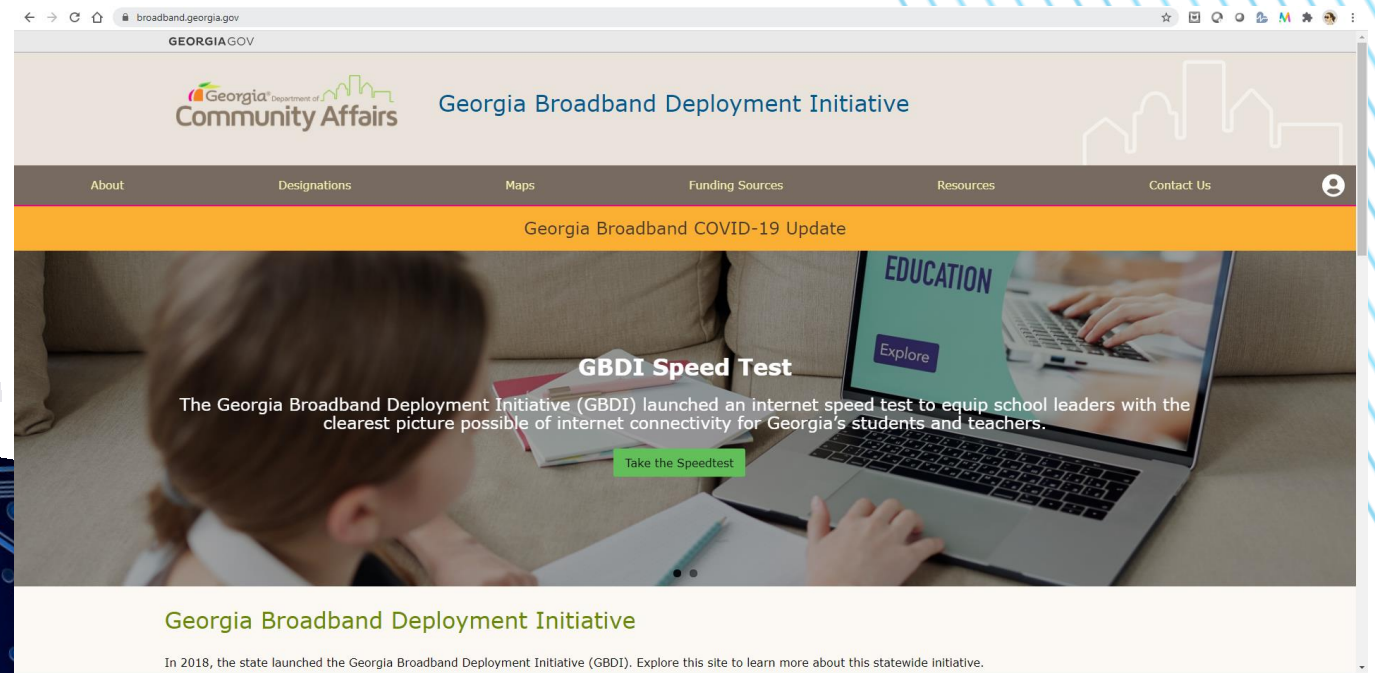
Barriers: transportation, stigma, work schedules, shortage of providers & distance to provider, long waits for appointments, language/cultural barriers, etc

Leveraging Virtual Care during COVID

- **Almost overnight, we went from our normal in clinic, telemedicine consultations to remote patient care.**
 - Issued a Standard Operating Procedure for the entire agency on approved Video Conferencing Platforms
 - Converted 80% of contracted clinicians from in person to telemedicine providers
 - Trained over 1,800 clinicians on new telehealth platforms and resources
 - Patients began being seen at their remote locations (homes, work, cars, etc.)



GA DPH Traditional Telehealth (Pre-COVID)



Telemedicine is here to Stay!

How Are You Leveraging Technology?



Expand Telehealth Innovation

Find your “new niche” in this on-demand economy.



Push for Expanded Broadband

Take action to ensure health equity for all Georgians regardless of geographical limitations.



Elevate Your Efforts.

Turn naysayers into believers. Show virtual care is a standard model of care.

Testimonial

- **Comments from a family at the Valdosta CMS Telemedicine Clinic after utilizing telemedicine for the first time:**
 - We were on a waiting list for months and I already knew I couldn't get to Atlanta for the appointment with that doctor.
 - I knew my daughter needed to see a geneticist because my last two kids did and she was already showing problems.
 - It was convenient. The doctor was face to face with us and explained everything very good.
 - We probably would not have gone to an appointment if it wasn't for telemedicine.





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