

CENTRAL & SOUTHERN OHIO Chapter







CSOHIMSS 2015 Fall Conference

"Programming Population Health"

"Population Health - Don't Panic!"

"Comprehensive Primary Care Initiative"

"Accountable Care Obstacles: The Holy Grail of Value Based Analytics and Why We Aren't Even Close Yet" "The Evolution of BI & Analytics at Kettering Health"

"Delivering Insights at the Point of Impact – Population Health Management"

Healthcare Analytics, ICD-10 & the new EMR Ecosystem

9th Annual OHIT Day

Wednesday, April 27, 2016
Ohio Statehouse Atrium
Columbus, Ohio

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HIMSS Innovation Center, Cleveland, Ohio

9:00 am - 5:00 pm

12:00 pm - 2:00 pm Luncheon Speakers

CSOHIMSS 2015 Spring Conference

May 20, 2016, 8:30 am - 3:30 pm

Cyber Security

Health Data Breeches

HIPAA Privacy/Security

Identity

Vendor Showcase

Multiple Breakout Sessions

The Conference Center at OCLC 6600 Kilgour Pl, Dublin, OH 43017



NORTHERN OHIO Chapter

Contact:Robert White, MD, President NOHIMSS, WHITER10@ccf.org

NOHIMSS Half-Day Fall Conference: Northern Ohio eHealth Check-up

Thursday, November 5, 2015 8:00 am - 1:00 pm Akron Children's Hospital 215 W Bowery St Akron, OH 44308

Ohio Health Information Exchange (HIE) Success Stories

The Cleveland Clinic HIE Experience

The Cleveland Clinic has been utilizing health information exchange with Epic's Care Everywhere since September of 2010. Since that time, we have exchanged 3,394,363 records with over 250 different organizations across all 50 states. We have experienced significant growth and through the first 6 months of 2015, the Cleveland Clinic has exchanged 1,842,576 records. This number is up from 1,329,418 for the prior year alone.

Cleveland Clinic has increased its connections by linking with the Veterans Administration and the Social Security Administration. Our connection with VA started in February 2015 and has given our providers vital and timely information in caring for the Cleveland Clinic's veteran population. Meanwhile, the connection with the Social Security Administration was initiated in July 2014 and has enabled patients to receive faster and more efficient turnaround time for their disability claims.

Cleveland Clinic has also seen success using *Direct* messaging which can facilitate sending and receiving clinical continuity of care documents. This creates the ability to exchange data nationwide with any electronic health record system with these same *Direct* message functionalities. Collectively, this has given our providers access to a variety of clinical information while enabling our facilities and providers to fully meet Meaningful Use standards. In addition, we offer a web based portal for outside facilities such as skilled nursing facilities and rehabilitation centers that may not have electronic health record capabilities to exchange electronically. This improves the information stream across these transitions in care. Lastly, Cleveland Clinic is working to enable data exchange with CliniSync, the Ohio based statewide HIE. This project will be fully live in the next 3-6 months; potentially connecting our Cleveland Clinic Caregivers to many other providers across our state.

Blanchard Valley Health System (BVHS) - CliniSync HIE is making Dollars and Sense

With the primary goal to have all providers and facilities working with BVHS to receive results and departmental reports through the Ohio Statewide HIE, CliniSync, BVHS identified 66 providers and facilities as candidates for using CliniSync for connection. BVHS is estimating \$9,073 in savings for telecommunications costs, system interfaces costs and printing costs with only 31 of the providers and facilities underway. The ability to by-pass traditional paper-based processes and the use of the Continuity of Care Document (CCD) and electronic reports through the HIE is starting to make sense for BVHS.

Cardiovascular Medicine Associates in Cleveland, Ohio is no longer lost in the charts

Time isn't just money; it can improve patients' lives. <u>Cardiovascular Medicine Associates</u> suffered from every ailment of the medical paper world: lost charts on a daily basis, pages and pages of faxed test results, wasted time from back-and-forth phone calls between staff, patients, doctors, and hospitals. This group practice handles 20,000 patients with 40 to 50 in the hospital every day. After it purchased an electronic health record (EHR) system in 2012, workflow improved. When it joined the CliniSync Health Information Exchange, the practice received test results and reports from Southwest General Health Center and is now connecting with University Hospitals Parma Medical Center. The practice can choose the "structured data" it needs so doctors only see the information pertinent to their cardiovascular patients. This allows the staff to track trends and progress in patient health outcomes, including those who use certain medications, those with high cholesterol, those with heart conditions who may be improved through nutrition and other factors.

QUOTE:

"The time savings and efficiencies gained are immeasurable," says Cindy Volk, RN, practice administrator. "What's mostly gone is hunting for charts, tracking down where those lab results or documents are."

HIT Tools Used:

Health Information Exchange

Lab results delivery in real time directly into patient's electronic chart

Value Added:

Saved time, improved workflow efficiencies, reduced FTEs doing manual tasks, resulted in higher patient satisfaction

Key Results:

Allowed the practice to create about 8 different reports to track and trend the progress of its patients and to provide improved, quality care for those with critical conditions.

Single, Longitudinal Community Health Record Debuts in Ohio 2015

For the first time in Ohio, a patient's health information from different hospitals will now get pulled into a single, longitudinal health record that treating providers will now see in one place when they search for that patient's name. This new solution allows physicians and other authorized personnel caring for a patient to search for a consenting patient's name and retrieve pertinent medical information from hospitals now participating in CliniSync. Ohio now has 141 hospitals committed and 110 connected. In Portsmouth, the Southern Ohio Medical Center is using the service with its Emergency Department physicians and is rolling out a patient consent process throughout the hospital to expand the growth of the health record into the population. Seven practices now can retrieve information from SOMC as well as King's Daughters' Medical Center, Adena Health Systems and others now "live" on CliniSync. The same is happening with various practices through University Hospitals in Cleveland and in West Central Ohio through the Grand Lake Health System.

QUOTE:

"This is a long-awaited breakthrough in health information technology in Ohio. We're building a community of trust that will allow a patient's health information to wrap around the patient, not just the facility. Providers can access the right information when and where they need it. Dan Paoletti, CEO, Ohio Health Information Partnership/CliniSync HIE

HIT Tools Used:

Health Information Exchange

Longitudinal Community Health Record

Value Added:

Immediate access to patient health information, especially important in emergency situations

Key Results:

Allows providers across Ohio to receive the most up-to-date information on a patient available at time of treatment.

Long-Term and Post-Acute Facilities - No Longer Left Behind in Ohio in 2015

Left behind by federal Meaningful Use incentive programs, the long-term and post-acute care community in Ohio is finally communicating electronically with other providers. About 400 long-term care facilities – including home health and hospice – are receiving continuity of care documents, discharge instructions, test results and other patient health information from hospitals participating in the CliniSync Health Information Exchange. Instead of receiving paper charts, faxed information or hand-held files by the ambulance driver, these facilities now can receive electronic communications through direct, secure emails as a patient goes through a transition of care from the hospital to a facility. At least one facility is now piloting the Community Health Record, which will allow the staff to access all information necessary to intake the patient and replace the cumbersome and incomplete paper records currently available.

QUOTE:

"Quality is going to drive everything we do, and transitions of care is all about quality. The number one problem we all face is medication reconciliation, and we will now be able to accept a transition of care document directly into the electronic health record system so everyone can see procedures, major events and medications." Joyce Miller Evans, Vice President, CIO of Ohio Presbyterian Retirement Services

HIT Tools Used:

Health Information Exchange

Direct Secure Email Messages

Longitudinal Community Health Record

Value Added:

Saved time, more accurate records, timely transfer of information, cost savings

Key Results:

Allows long-term and acute-care facilities to receive continuity of care documents, also known as CCDs, when a patient is transferred from a hospital to a facility.

West Central Ohio Regional Healthcare Alliance - Connecting for Wellness in 2015

Grand Lake Health System, Mercer Health, St. Rita's Health Partners, VanWert County Hospital

The <u>West Central Ohio Regional Healthcare Alliance</u> includes wellness coordinators within a network of community hospitals that promote wellness in the community and work together to provide occupational health and wellness services to area employers, including their own hospital employees, manufacturers, healthcare providers and administrative offices. The <u>CliniSync Health Information Exchange</u> is helping deliver real-time results to employees who want to be screened for lipid profiles (cholesterol, triglycerides, HDL and LDL), fasting glucose for diabetes, blood pressure and heart rate, waist circumference and body mass index. Anne Dunne, a wellness coordinator at VanWert County Hospital says in the past it could take two weeks or more before employees received their lab results, but today, they can get some results before they leave the screening and others within 24 hours. "I received my first email saying my labs were imported within two hours of my screening appointment. By the next morning I was able to log in and see all of my results and start working on a plan to become healthier." Paul Bohner, Environmental Services Supervisor at Van Wert County Hospital

HIT Tools Used:

Health Information Exchange

Lab results delivery in real time

Value Added:

Employee satisfaction, time savings, healthy outcomes

Key Results:

With 350 employees at Van Wert, Dunn says results in 2011 indicate that BMI went down by 8 percent, blood pressure by 6 percent, LDL cholesterol by 7 percent and tobacco use by 8 percent.